

Manage my account and services (more than 1 DOL service)



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License eXpress: Account and services


Manage my account and services

[Account settings](#) - view/update password, email address, etc.

[Services I've joined](#) [Join other services](#)

<a href="#">License eXpress</a>	 Remove
<a href="#">LX: Instructor at a driver training school</a>	 Remove

[All state services I've joined \(SecureAccess Washington\)](#)

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This list would only include the services they have already signed up for.

User clicks "Account settings"

Manage account settings include SEAP 11 and SEAP 12.

Services I've joined

- \* Link = Open the service
- \* Remove icon = SEAP 6 - Unregister (Remove)
- \* All state services =
- \* Other SAW = SAW page displays other services the user has signed up for with other agencies.

Join other = display all DOL services the customers hasn't joined.

Account settings

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## License eXpress: Account and services

### Account settings

Update/view your account profile  
[Update/view your email address, name, and/or secret question and answer](#)

Password  
[Change your password](#)

Report misuse  
Do you suspect misuse of your account? [Yes, I want to report misuse.](#)

Delete your account  
Go to [SecureAccess Washington](#) (SAW) to delete your account.  
When you delete your SAW account, you won't be able to access the services associated with SAW.

[← Manage my account and services](#)

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User clicks on this link

Update/view = SEAP 11

Change password = SEAP 12

Misuse = link to SAW page

Delete = SEAP 7

## License eXpress: Account and services

### Update Account Profile

To update your account information, follow these steps:

1. Make your changes to the items you want.
2. When you 'Submit' we'll send you a confirmation email.

User name	munson345
Email address*	<input type="text" value="KellyK345@yahoo.com"/>
Name*	<input type="text" value="Kelly Kangaroo"/>
<i>*These changes only affect your account profile, not any other records with us.</i>	
Secret question	<input type="text" value="What city were you born in?"/>
Question answer	<input type="text"/>
<input type="button" value="Submit"/>	<input type="button" value="Cancel"/>

Answer blank by default.

If user changes Secret question, they must enter an answer.

Submit: to confirmation screen

Cancel: return to Manage Account Settings

## License eXpress: Account and services

### Update Account Profile

You're almost finished. We've sent you an email with a confirmation link.  
You'll need to click on the link to confirm your update(s).

These changes only affect your account profile, not any other records with us.

[← Manage my account and services](#)

SEAP 11 Update account profile 5 (confirmation email)

From: LicenseExpress@dol.wa.gov (DoNotReply@dol.wa.gov)

To: Kelly Smith

Subject: Update account profile confirmation

<user's screen name>, you need to confirm your account updates by clicking on this link:

[www.LicenseExpress.dol.wa.gov/public/saw/pub/regConfirm.do?s=44294&userId=Kelly](http://www.LicenseExpress.dol.wa.gov/public/saw/pub/regConfirm.do?s=44294&userId=Kelly)

If you need assistance, contact: [License Express Customer Service](#).

This is an automated email. Replies to this email are not monitored.

To ensure your License Express emails are received, please set your email filter to accept email from LicenseExpress.wa.gov.

## License eXpress: Account and services


### Update Account Profile

Your account information has successfully been updated.

[Continue](#)

*Continue sends them to their  
Manage account settings page  
(where they started).*

Account settings



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User is returned here:  
1. If the user "Cancels"  
2. Clicks "continue" after clicking the link in the confirmation email.

Update/view = SEAP 11

Change password = SEAP 12

Misuse = link to SAW page

Delete = SEAP 7